

# Internet Explorer 11 users: Change your web browser to maintain UHCprovider.com and portal access

Starting **Feb. 2, 2022**, we will no longer support the use of Internet Explorer 11 on **UHCprovider.com** and the UnitedHealthcare Provider Portal.

In order to provide the best user experience, we are asking that you change your default web browser now. If you don't have the ability to change your web browser, please share this communication with whomever is responsible for updating it.

If you use Internet Explorer 11 to access the sites on or after Feb. 2, you'll receive a message asking you to update your browser. Microsoft will be retiring Internet Explorer 11 in June, so updating your browser now will prevent issues in the future.

## How to update your web browser

Changing your web browser is easy and only takes a few minutes. Check out our self-paced guide for step-by-step instructions.

### [Web browser guide](#)

We recommend using Microsoft Edge, Google Chrome or Apple Safari to get the best user experience, reduce web load time and help ensure maximum security protection against security threats.

Note: When you change to a new default web browser, any link, HTML file or other web-based file you click will open in your web browser of choice.

## Questions?

If your organization has certain browser requirements or restrictions, or you need help updating, please contact UnitedHealthcare Web Support at [providertechsupport@uhc.com](mailto:providertechsupport@uhc.com) or **866-842-3278**, option 1, 7 a.m.–9 p.m. CT, Monday–Friday.